Northville DDA - Marketing Committee
Thursday, April 7, 2022
8:30 am - Via Zoom
Join Zoom Meeting: https://us02web.zoom.us/j/8582912693
Meeting ID: 8582912693
Mobile Connection: 1-646-558-8656, 1-312-626-6799

## Meeting Agenda

1. Welcome from the Chair
2. Audience Comments (limit 3 minutes)
3. PR \& Marketing efforts for March 2022
a. March Stats and Measurements (Attachment 3.a)
b. March PR Summary (Attachment 3.b)
c. April Ad in The 'Ville (Attachment 3.c)
4. Recap and News from Organizations
5. Next Meeting - Thursday May 5, 2022

## March 2022:

## FACEBOOK:

## Facebook Page Update:

Through March 25
Page Likes: 13,680 (41 more than last summary)
Followers: 14,645 (74 more since last summary)
Check-ins: 23,394 (211 more since last summary)
Demo:

- Women (80\%)/ Men (20\%)
- Age demo: 35-44 main demo with 45-54 next largest
- Top 10 cities followers are from: Northville, Novi, Livonia, Canton, Plymouth, Detroit, South Lyon, Farmington Hills, Westland \& Ann Arbor
Monthly Total Reach: 27,529
Monthly Page Views: 797
Monthly Post Engagement: 13,013


## Organic Post ~ Post highlighting Northville Square (with photo \& website)

Run date(s): March 23 (1:24 p.m.)
Reach: 5,425
Reactions:

- Likes: 57 (30 on post / 27 on share)
- Love:9 (2 on post / 7 on share)
- Wow: 1 (on post)
- Comments: 42 (on share)
- Shares: 1 (on post)

Post Clicks: 651 (10 photo / 213 link / 428 other such as page title or "see more")
Organic Post ~ Shared post: The Ville photo of Sunset over Northville
Run date(s): March 16 (7:55 p.m.)
Reach: 4, o82
Reactions:

- Likes: 156 (on post)
- Love: 28 (on post)
- Comments: 2 (on post)
- Shares: 7 (post)

Post Clicks: 78 ( 23 photo / 55 other such as page title or "see more")

## Organic Post ~Little Salumi Live in the D Clip (shared post)

Run date(s): March 8 (3:53 p.m.)
Reach: 5,879
Reactions:

- Likes:92 (on post)
- Love:10 (on post)
- Comments: 8 (7 on post / 1 on share)
- Shares: 9 (on post)

Post Clicks: 475 (248 link / 227 other such as page title or "see more")

## Boosted Post ~ Now Hiring Groundskeeper

Run date(s): March 14-18
Reach: 2,752
Reactions: 149
Link Click: 39
Messaging Conversations: 6
Shares: 5
Reactions: 2
Placements:

- Mobile app News Feed:2103
- Marketplace mobile: 522
- Mobile suggested videos feed: 231
- Facebook Search Results on mobile devices: 87
- Desktop News Feed:30
- Instant article: 30
- Marketplace desktop:9


## INSTAGRAM:

Followers: 5,397 (122 more followers since last summary)
$77 \%$ women / $23 \%$ men
Age demo: 35-44 (33\%), 25-34 (29\%), 45-54 (20\%)
Insights from last 30 days:
Reach: 5,578 (the number of unique accounts that have seen any of our posts)

- 3,193 followers / 2,385 non followers
- 7,557 posts / 1,420 stories / 94 Reels

Account Activity: 583

- Profile visits: 534
- Website taps: 8
- Business Address Taps: 1

Impressions: 115, 126 (total number of times our posts have been seen)
Content Interactions: 1,485
Post Interactions: 1,416

- Likes: 1,283
- Comments: 26
- Saves: $\mathbf{2 5}$
- Shares:55
- Story Interactions: 32
- Replies: $\mathbf{1 5}$
- Shares: 17
- Reel Interactions: 43
- Likes: 3
- Comments: 1
- Video Interactions: 33
- Likes: 27
- Comments: 4
- Shares: 1
- Saves: 1


## Top Post(s):

March 16 - The Ville Sunset over the Downtown (shared post)
Reach: 2,711 ( 1,813 followers / 898 non followers)
Impressions: 2,935 (2,060 from home, 509 from explore, 319 from hashtags \& 23 other)
Content Interactions:

- Likes: 197
- Comments: 5
- Shares: 3
- Saved: 3

Profile Activity:

- Profile visits: 26
- Follows: 22

March 20 - Open on Sundays business spotlight (shared post)
Reach: 1,988 (1,859 followers / 129 non-followers)
Impressions: 2,588 (2,435 from home, 119 from explore, 17 from profile \& 10 other)
Content Interactions:

- Likes: 82
- Shares: 5

Profile Activity:

- Profile visits: 6
- Follows: 4


## TWITTER:

Followers: 1,001 (10 more than last update)
Twitter does not provide many analytics.

## Top Tweet(s):

March 8 - International Women's Day
Likes: 3
Retweets: o

## ADVERTISING:

The Ville:
Quarter page ads will be place in 12 issues of the magazine (May 2021-April 2022).

The 'Ville is mailed directly to every residential and business address - a total of nearly 21,000 in the Northville Community, covering the 48167 and 48168 zip codes.

# DOWNTOWN NORTHVILLE PR / ADVERTISING SUMMARY <br> March 2022: 

## PUBLICITY:

## Upcoming Press Releases:

- Kiss My Lash Opening
- Celebrity Pets New Owners
- New Restaurants Announcement: Lava Grille Opening Little Salumi


## SOCIAL MEDIA:

- Began rolling out Business Spotlights every first \& third Friday of the month to coincide with ad theme.
- Facebook ~ Continued to maintain the page, including daily posts on business announcements and virtual events, etc.
- Instagram $\sim$ Continued to maintain the page, including daily posts business announcements, etc.
- Twitter $\sim$ Continued to maintain the page, including daily posts on business announcements, etc.


## PAID ADVERTISING:

- Ad in March issue of The Ville
- Boosted Post for Groundskeeper Positions (Facebook)


## UPCOMING PAID ADVERTISING:

## PRINT:

- Ad in Chamber Directory
- Ad in Maybury Park Map
- Quarter-page Ads in April issues of The Ville
- These are final two ads on our contract and we are going to renew 12-months of $1 / 4$-page ads.
- Ad theme features a new shop or restaurant owner every month
- Quarter-page Ads in
- Q2: Ad for Supporting our businesses is main \& center with a photo of social district (like we did for Maybury and Chamber ads) and tag with dates of summer concerts (MAILED WEEK OF JUNE 6)
- Q3: SKELETONS Ad (MAILED WEEK OF SEPTEMBER 19)
- Q4: A Holiday to Remember (MAILED WEEK OF DECEMBER 5)



## Attachment 3.c



Downtown
Where supporting our local businesses is Main $\varrho_{\text {Center }}$

Pictured: The Lytwyn Family, owners of Sweet Brew 'n Spice Cafe. Members of the Downtown Northville family of businesses since 2021.

